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Integrating **Expertise in Diverse Submission Systems** for a Leading Journal Publisher





Streamline Article Submissions Management

The client is a premier publisher with a robust portfolio of over 1600 journals spanning diverse disciplines such as Computer Science, Humanities, Law & Criminology, Life Sciences, Psychology, Science, Technology, and Medicine.

Faced with the complexity of multiple submission systems to manage their extensive publication flow and review processes, the publisher sought a vendor proficient in navigating these varied systems to streamline operations and enhance efficiency.

Business Requirement

The publisher needed support with:

- Standardization of processes to handle manuscript submission, contributing to the overall efficiency of the publisher's operations.
- Adopt best practice models and system improvements for the review process.



Integra's Approach

Evaluation of Submission Systems

- Began with an in-depth assessment of the ScholarOne Manuscripts system, using it as a benchmark for cross-comparison with other systems.
- Analyzed key parameters such as operational ease, user interface, configuration settings, editorial office activities, and user permissions.

Targeted Training

- Conducted training sessions to master the basics and intricacies of each system, leading to the creation of detailed manuals.

- The training equipped the team with the necessary skills to navigate, compare, and efficiently operate multiple submission systems.

Implementation

- The well-prepared team adeptly managed the transition and operation of multiple systems including ScholarOne Manuscripts, Editorial Manager, eJournal Press, and Editorial Express.
- Assigned journals using various review systems to the trained team members, enabling seamless management of submission portals.

Result

- Established a core team of subject matter experts proficient in handling multiple peer review systems.
- The team's diverse expertise and readiness to address challenges allowed the publisher to confidently transition demanding journals and workflows between portals.
- Consistently delivered high-quality outputs across different systems with minimal additional training.



Integra is a trusted partner in Business Process and Technology Services for many leading organizations worldwide. With a focus on providing end to end solutions for digital content, learning services, and content workflows, we help our customers realize transformational business value.

For more information, please visit:

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